CONNEXIS
INFRASTRUCTURE TRAINING

NEW ZEALAND CERTIFICATE

LEVEL 4

First Line Management

NZC

NZQA #2456-2

60 CREDITS

10 MONTHS

CIVIL | ENERGY | TELCO | WATER

NEW ZEALAND CERTIFICATE

Business First Line Management

This programme is designed for current and aspiring team leaders, allowing them to enhance their management skills and progress their knowledge in team management and development.

It covers the skills required to effectively and ethically manage teams in a multi-cultural environment.

WHAT YOU'LL LEARN

This programme covers the knowledge and skills required to lead teams and manage workflows.

It covers:
- Applying personal and interpersonal skills to lead teams and manage workflows in an operational context to achieve team and organisation performance and objectives.
- Assessing actual and/or potential issues and responding appropriately to management to contribute to organisational objectives.
- Motivating teams to achieve team and organisational objectives and communicate effectively to develop relationships with team members and stakeholders.
- Promoting an inclusive environment that values diversity to achieve a positive performance.
- Effectively applying leadership styles in different environments.
- Behaving professionally and ethically in a socially and culturally responsible manner.

HOW THE COURSE IS DELIVERED

This programme is delivered through either online learning or workbooks and on-job practical assessment.

Learners are supported by a Connexis Customer Service Account Manager and assessor throughout their training.

ENTRY REQUIREMENTS

To enrol for this programme, learners must be employed in the infrastructure industry and have enough exposure to gain the relevant skills covered within this programme.

TRAINING PATHWAYS

Graduates of this qualification will be able to work in the infrastructure industry in management roles such as first line manager and continue their training in other industry specific qualifications where desired to support their work.

Contact us now to enrol

CALL US: 0800 486 626
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